



GREAT SOUTHERN  
KILLARNEY

# Guest Services

## DIRECTORY

Dear Guest,

TÁ AN-ATHAS ORAINN CÉAD MÍLE FÁILTE A CHUR ROMHAT GO DTÍ AN GREAT SOUTHERN KILLARNEY. TÁ SÚIL AGAINN GO MBAINFIDH TÚ AN-TAITNEAMH AS DO SHAOIRE LINN ANSEO.

We would like to take this opportunity to welcome you to the Great Southern Killarney, it is our pleasure to have you as our guest. We have made every effort to anticipate your needs and make your stay a pleasant and memorable one. Our goal is to provide you with the highest level of personal and professional service. Enclosed you will find a list of services and amenities on offer for your enjoyment during your stay. Should you find a need for any service not listed, please do not hesitate to contact a member of our team.

Killarney and Kerry has welcomed guests for over 250 years and there is an abundance of attractions, places of interest to visit and things to do. Our Concierge Team would be delighted to assist in planning your day or events.

We take personal pride in having you as our guest and hope that you enjoy your stay so much that you will be encouraged to return again with friends and family.

With best wishes,

*Joe & Margaret Scally*

PROPRIETORS





# Contact

	DIAL
RECEPTION	100
ROOM SERVICE	
7.30 AM TO 9.00 PM	8636
9.00 PM TO 7.30 AM	100
BROWNES - THE BAR	8613
GARDEN ROOM RESTAURANT	100
AFTERNOON TEA	100
HEALTH & BEAUTY ROOMS	8660
GUEST SERVICES	8615





KILLARNEY  
ROYAL

# Breakfast

Located diagonally opposite Great Southern, you will find the 4 star boutique hotel, Killarney Royal. A member of Ireland's Blue Book, Killarney Royal is renowned for good food and exceptional service. You are most welcome to dine for breakfast at Killarney Royal and enjoy the delightful local produce.

For more information about Continental and Full Irish Breakfast at Killarney Royal, please call 064 6631853 or call into the hotel's reception at any time.



GREAT SOUTHERN  
KILLARNEY

# Breakfast

For a Great start to the day, enjoy breakfast at Great Southern.

During peak holiday periods, Great Southern can be very busy for breakfast so an early start is advised.

For more information dial 100.



# Entertaining & Dining

At the Great Southern Killarney we take dining seriously, and our food ethos follows simple principles; source the finest quality local ingredients and cook to perfection.

Our Executive Chef describes his cooking as “Creative Cuisine, Classically Influenced”, using the best of local produce from local suppliers and artisan food producers.

Our menus feature fresh breads and pastries from the in-house Great Southern Bakery and some of the vegetables and herbs used are also grown in the hotel gardens. Whether the occasion calls for luxury on a grand scale or quiet intimacy, dining at the Great Southern Killarney is an experience you'll want to share.

Our principal restaurant The Garden Room hosts breakfast and dinner each day and The Lake Room, The Wine Room and The Picture Room venues can be reserved for private dining and special occasions.



## Afternoon Tea

Afternoon Tea is served Wednesday - Sunday from 1pm until 3pm.

## THE *Garden* ROOM

Showcasing the best tastes of the Kerry countryside, all under the great gilded dome of our original stunning Victorian dining room.

Enjoy warm baked bread from the Great Southern Bakery while our sommelier presents you the perfect bottle from our wine cellar. Our menu features an exciting mix of traditional recipes artfully prepared with a modern twist. Our Executive Chef can often be seen visiting local markets and farms, buying the freshest seasonal fruit and vegetables. These local specialities are highlighted on the menu. Some of the neighbourhood foods to look out for are Knockatee Gouda Cheese, locally smoked ham, native seafood, Killarney honey, and local beef and pork - fully traceable to farmers from Kerry and Munster.

The Garden Room Restaurant overlooks the landscaped gardens where you can enjoy breakfast, as well as an elegant evening out. For more information or to book a table please dial 100.



DIAL 100



DIAL 8613

## BROWNES

Surrounded by soft colours, it's easy to relax in these classic, traditional rooms. Two blazing fires, soft, velvety sofas and friendly service top the experience.

It's easy to pass the whole afternoon in front of the fire - without once looking at your watch - sipping a pint and reading the paper. Food is served from 12.30pm until 9pm. At day's end, unwind or mingle in these stately rooms, where drinks have been served in style for more than a century.

# THE WINE ROOM

The Wine Room is Kerry's only interactive walk-in wine cellar, where you can appreciate an extensive range of wines from the best regions around the world.

Wine cards can be purchased at Great Southern Reception allowing you to sample the various wines showcased. Choosing a sip from many allows you to decide on the perfect wine for you. Whole and half glasses are also available to sample once you have found your wines of preference. At dining times, our Sommelier can advise you on our selection of wines and will assist you to choose the perfect wine to complement your meal.

The Wine Room houses the state-of-the-art self-service Enomatic wine dispensing system which holds an array of wines. To reserve this space and for more information, please dial 100.



# THE Whiskey CORNER

Located within Brownes, The Whiskey Corner houses a collection of over 100 of the world's finest whiskeys from Ireland, Scotland, America, Canada, Wales and Japan. Choose from the extensive menu of whiskeys and our bar staff will be delighted to help you choose the perfect tittle.

To experience a carefully selected range of whiskeys and to learn about the origin and subtleties of each, choose one of our tasting experiences with a Whiskey Flight.





KILLARNEY  
ROYAL

# Afternoon Tea

During your stay in Killarney, include a delightful visit to Killarney Royal. As the original member of the Hayfield Family Collection and a proud member of Ireland's Blue Book, Killarney Royal is equally known for its atmospheric charm, hearty local fare and outstandingly friendly staff.



## THE *Lobby* LOUNGE

While away the hours in comfort by the fireside with beverages & light snacks served throughout the day. For a special treat, try our Traditional Afternoon Tea, a very fine fare affair!

AFTERNOON TEA IS SERVED DAILY AT 1PM & 4PM.



## *The Candle Room*

Dine elegantly & delight with fresh local produce imaginatively prepared & temptingly presented.

BREAKFAST IS SERVED DAILY FROM 7.30AM-10AM.

DINNER IS SERVED FROM 6.30PM - 8.30PM DAILY.

## THE ROYAL BAR & BISTRO

Enjoy an intimate and friendly atmosphere, where you can choose from a wide selection of cocktails, craft beers & sip your favourite tipples in pleasant surroundings.

FOOD IS SERVED DAILY FROM 12.30PM UNTIL 9PM.



# Treatment *Special Offers*

Escale Beauté Facial & Aroma Lux  
Back, Neck and Shoulders Massage

TREATMENT TIME: 65MIN | PRICE: €90

Great Southern Signature Facial  
with Hand and Foot Exfoliation  
& Massage

TREATMENT TIME: 80MIN | PRICE: €100

Full Body Swedish Massage  
& Intermezzo Facial

TREATMENT TIME: 80MIN | PRICE: €105

The above offers are subject to availability,  
booking is recommended.

## HEALTH & BEAUTY ROOMS

Our beauty rooms provide a full range of facial and body skincare treatments, all designed to awaken your natural beauty.

Enjoy a hot stone massage, full body massage or relax with a Pedicure. For renewed beauty, try a deep-hydrating facial, using natural oils, creams and elixirs, prescribed just for your skin type.

We specialise in Yon-Ka Paris products which provide a choice of highly personalised, natural treatments to enhance all skin types. Yon-Ka symbolises 'Constant Regeneration', which perfectly describes the deep-down repair and nourishment these treatments provide for your face and body. Yon-Ka products are all naturally perfumed and alcohol free, promoting relaxation, well-being and total rejuvenation for mind, body and spirit.

We also provide a full range of Manicure and Pedicure treatments using a full range of ESSIE & OPI products.

For a full list of treatments please contact the Health & Beauty Rooms. Bookings are recommended, dial 8660.





GREAT SOUTHERN  
KILLARNEY

# *The Destination Wedding*

TO ARRANGE YOUR CONSULTATION WITH OUR EXPERT WEDDING PLANNERS,  
PLEASE CONTACT: 📞 064 6638000 ✉ [weddings@greatsouthernkillarney.com](mailto:weddings@greatsouthernkillarney.com) 🌐 [greatsouthernkillarney.com](http://greatsouthernkillarney.com)



GREAT SOUTHERN  
KILLARNEY

# *Festive Celebrations*



Delight in 3 Days &  
Nights of Christmas  
Bliss in the heart of  
Killarney.

*To Book*

- ☎ + 353 64 663 8000
- ✉ [events@greatsouthernkillarney.com](mailto:events@greatsouthernkillarney.com)
- 🌐 [greatsouthernkillarney.com](http://greatsouthernkillarney.com)



HAYFIELD MANOR  
★★★★★

# *The Ultimate Christmas*



Celebrate Christmas  
in Cork with  
3 Days & Nights of  
Festive Luxury.

*To Book*

- ☎ + 353 021 484 5900
- ✉ [enquiries@hayfieldmanor.ie](mailto:enquiries@hayfieldmanor.ie)
- 🌐 [hayfieldmanor.ie](http://hayfieldmanor.ie)

# Conferences & Events

Welcome your guests to an exceptional experience in a stunning venue.

Our team of dedicated event professionals effortlessly keep your programme running, and are passionate about making your event at Great Southern Killarney a delightful and memorable experience for your guests.

From small meetings to national conferences, black tie galas to romantic weddings. Classical design, state-of-the-art facilities, superb cuisine and friendly, knowledgeable service are guaranteed to impress.

Please contact Reception on extension 100 should you wish to view the Event Centre during your stay.

## MEETING SPACE

- 950 The Great Room (*Full Room*)
- 350 The Great Room A
- 220 The Great Room B
- 170 The Great Room C
- 225 The Auditorium
- 35 The Press Room
- 12 The Writers Room
- 10 The Victorian Room



# Values & Sustainability

## HONOURABLE

We are true hoteliers. This is embedded deep within us, yet we are constantly striving to master our craft. We understand the importance of each and every touchpoint working in perfect harmony. With each interaction with customers, colleagues, contractors and our community, we bring integrity and fairness. We are trusted. Our independence means we've forged our own path. We are proud of where we have come from, we are proud of what we are and we work hard every day to be better and to grow. We believe in collaboration and that it takes a team to create something truly special. We rely on and respect the value that each team member brings. We encourage new ideas and we are willing to experiment in order to be the best. We see innovation as key to an excellent guest experience.

## PERSONAL

We are authentic and natural. A strong team comprised of individuals, each with our own way. It is evident that all our people's interactions are underpinned by a consistent thread; a desire to create happiness, to solve

problems and to make interactions are underpinned by a consistent thread; a desire to create happiness, to solve problems and to make a positive contribution. The entire guest experience is shaped by our people. Every encounter is packed with personality - it just comes naturally to us. We are interested in our guests. We love getting to know them along the way. We recognise that each guest is themselves an individual and we connect with them in a way that they personally find engaging. We create experiences that are memorable and bespoke. Our intuition is unmatched. We know what they want before they do. They never have to ask.

## EXCEPTIONAL

We aim to be exceptional in everything that we do. Our commitment to the extraordinary means that at times we can be demanding and critical however we channel this positively and keep focused on improvement. It's always about refining, going beyond the norm, to create a touch of magic. We call it 'The Hayfield Manner' and it flows through each property in our collection, creating exceptional personal experiences in unique ways for each of our guests.



KILLARNEY  
ROYAL



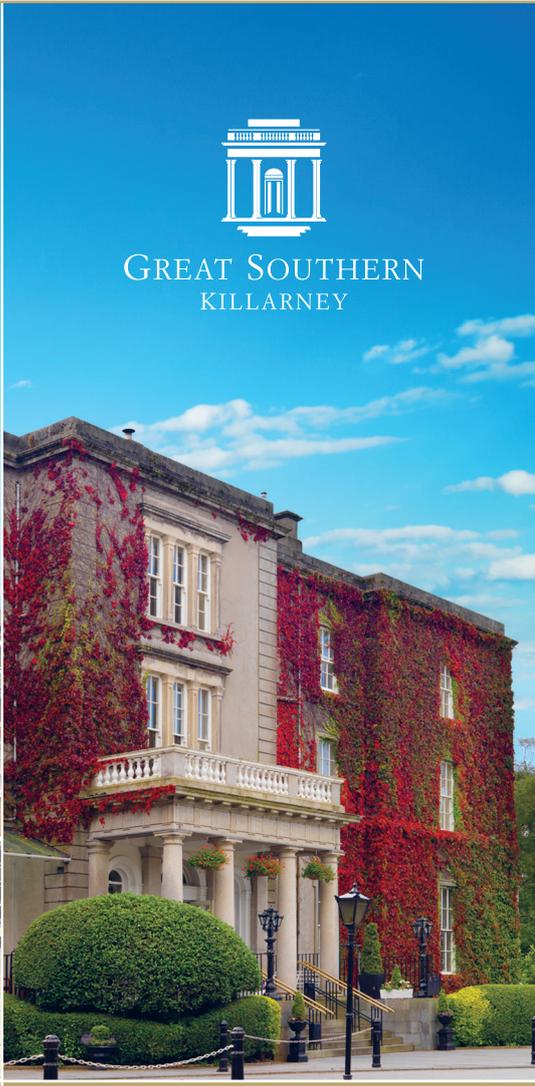
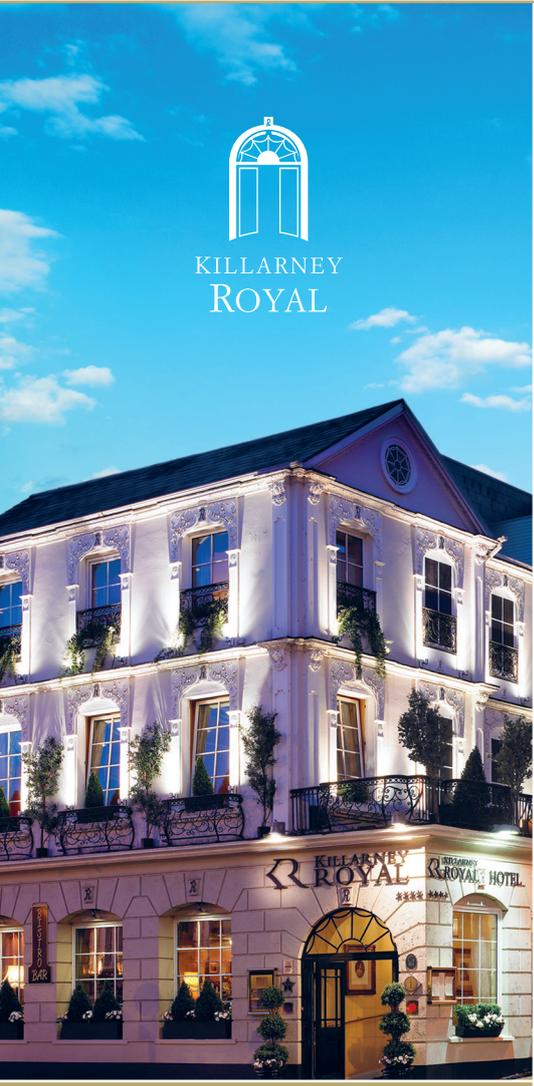
HAYFIELD MANOR  
★★★★★



GREAT SOUTHERN  
KILLARNEY



The Hayfield Family Collection is a proudly independent collection of unique properties owned and managed by the Scally family. Hoteliers for 3 generations, the Scally family are the proprietors of the Great Southern Killarney, Killarney Royal and Hayfield Manor in Cork. Each property in the Hayfield Family Collection is distinctive, classically styled and renowned for the finest service.



☎ + 353 64 663 1853  
 ✉ info@killarneyroyal.ie  
 📍 killarneyroyal.ie  
 📍 College Street, Killarney, Co. Kerry, V93 XC90, Ireland.

☎ + 353 21 484 5900  
 ✉ enquiries@hayfieldmanor.ie  
 📍 hayfieldmanor.ie  
 📍 Perrott Avenue, College Road, Cork, T12 HT97, Ireland.

☎ + 353 64 663 8000  
 ✉ info@greatsouthernkillarney.com  
 📍 greatsouthernkillarney.com  
 📍 East Avenue Road, Killarney, Co. Kerry, V93 R866, Ireland.

## Adapters

DIAL: 100

In Ireland, the normal electric current is 220 volts. The use of a voltage transformer is required for 110 and 115 volt appliances. Adapters are available for rental at Reception.

## Afternoon Tea

Served Wednesday - Sunday from 1pm until 3pm. To make a reservation please contact Reception.

## Airline Services

DIAL: 8615

For flight information, confirmations or alterations, please contact our Concierge Team.

## Babysitting Service

DIAL: 100

A baby sitting service can be arranged for you, subject to availability.

## Banking / Bureau de Change

DIAL: 100

Bureau de Change service is available from Reception between 7.00am and 11.00pm. Please contact our Concierge Team if you require assistance or directions to banks in the locality.

## Bar & Lounge

DIAL: 8613

Located on the ground floor of the hotel Brownes' Menu is available from 12.30pm – 9pm, light refreshments are available in The Grand Foyer and Reading Room Residents' Lounge from 10.00am.

## Breakfast

DIAL: 8636

Breakfast is served in The Garden Room from 7.30 - 10am Monday – Friday, and 7.30 – 11am Saturday, Sunday and Bank Holiday Mondays. Breakfast menu cards for Room Service are available in this folder.

## Bus / Train

DIAL: 8615

Please contact our Concierge Team for times and information.

## Car Parking

DIAL: 100

The hotel provides two car parks. The first car park is located at the entrance of the hotel. The second is located at the end of the street close to the train station. There are also fourteen car parking spaces across from the hotel, marked with a Great Southern

Killarney sign, these spaces are for two hours maximum only. Complimentary car parking is provided for all hotel residents within the Great Southern's car park. Please ensure that you inform our Reception Team of your car registration on check-in.

## Car Hire

DIAL: 8615

Our Concierge Team will be pleased to assist you with bookings for self-drive and chauffeur driven cars.

## Check Out Time

DIAL: 100

The check out time is 12.00 noon unless prior arrangements have been made with Reception who will make every effort to accommodate you.

## Church Services

DIAL: 8615

Churches of many denominations are within easy reach of the hotel. The Concierge Team will provide you with directions and times of services.

## Cigarettes

Obtainable from the vending machine in Brownes.

## Concierge Team

DIAL: 8615

The Concierge Team is located in The Grand Foyer and will be able to assist you with sightseeing & travel arrangements, hotel & restaurant reservations and general enquiries.

## Doctor / Dentist / First Aid

DIAL: 100

For medical care or in the event of an accident, please contact Reception.

## Fire

DIAL: 8615

The Fire Assembly Point is located at the front of the hotel. There is a large sign in green, indicating the assembly point. If the fire bell rings continuously please follow the fire evacuation route on the back of the bedroom door. If you have any difficulty in hearing or if for any reason you may need help in the event of a hotel evacuation, please advise Reception on check-in so that you can receive immediate assistance. For your additional safety, please read the fire precaution notice in your bedroom and familiarise yourself with the fire alarm locations and exit routes. In the event of a fire, please remember not to use the lift and to close all doors behind you.

## Florist DIAL: 8615

We would be delighted to provide you with assistance and recommendations for ordering of flower arrangements or bouquets.

## Gardens

The Great Southern Killarney has 6 acres of mature gardens for all to enjoy. The gardens are located at the back of the hotel with the entrance beside the front door. As well as a walking path with signage, the gardens also include a Children's Playground, tennis courts and more.

## Golf DIAL: 8615

Information regarding the local golf courses is available from our Concierge Team.

## Housekeeping DIAL: 8649

In addition to our daily service, we will gladly provide you with extra towels, pillows and blankets. Items such as irons, ironing boards, safes, coolers and cots are available on a limited basis upon request.

## Internet & Wi-Fi

Complimentary Wi-Fi is available throughout the hotel. Select "GreatSouthernGuest" to connect.

## Jaunting Car Tours DIAL: 8615

Jaunting cars are available at several locations in Killarney. Please contact our Concierge Team for details.

## Laundry DIAL: 8649

Guest Laundry Services available from Monday to Saturday. Please complete the laundry form located in your bedroom and bring to Reception. Charges apply.

## Library

A large selection of Irish, children's and international books are available in the library located at Reception for guests to enjoy throughout their stay.

## Leisure Centre DIAL: 8660 Health & Beauty Rooms

Indoor heated 15m Swimming Pool, Jacuzzi, Steam Room, Gymnasium and Beauty Rooms with a full range of beauty treatments. Outdoor tennis courts are

available for your recreation and relaxation. Rackets, balls and towels are available from the Reception in the Health & Beauty Rooms.

OPENING HOURS: 7.00am - 9.00pm Monday to Friday & 8.00am - 8.00pm Saturday, Sunday and Bank Holidays.

## Lost & Found DIAL: 8649

Enquiries regarding lost articles should be made to Housekeeping. We will make every effort to assist you in the safe return of lost items, however the Great Southern Killarney is not liable for any lost & found items.

## Luggage DIAL: 8615

Please contact our Concierge Team who will arrange for delivery or collection of your luggage.

## Luggage Storage DIAL: 8615

For luggage storage, please contact our Concierge Team.

## Mail / Post DIAL: 100

Should you wish to post an item, Reception will be happy to arrange this for you.

## Manager on Duty DIAL: 100

To contact the Manager on Duty please phone Reception.

## Meeting & Event Facilities

DIAL: 100

A large variety of conference rooms are available for Meetings, Cocktail Parties, Wedding Receptions, Conferences, Lunches, Barbecues, Dinners and Receptions. Please contact Reception and ask for a member of our Events Team.

## Messages DIAL: 100

Any messages received for you will be delivered directly to your room. Alternatively, a voice message may have been left on your telephone.

## Newspapers DIAL: 8615

Newspapers are available from the Concierge Team. Contact the Concierge Team for delivery to your room.

## Playground

The Great Southern playground is located outside the Health & Beauty Rooms at the rear of the hotel.

## Radio & Television DIAL: 8649

Please note the radio operates through the television set. If for any reason your television is not functioning properly, please contact Housekeeping. The available channels are listed on the television.

## Reservations DIAL: 100

To extend your stay or to arrange your next stay, please dial 100 and ask to speak with a member of our Reservations team.

## Restaurants DIAL: 100

Dinner is served in The Garden Room from 6.30pm to 8.30pm, times may vary please contact Reception for details. A bar menu is also available from Brownes from 12.30pm - 9pm.

## Room Service DIAL: 8636

The room service menu is located at the back of this directory. Room service operates daily from 12.30pm to 9.30pm. Limited items are available 24 hours a day.

## Room to Room Calls

Direct dial to other rooms by dialing the room number.

## Safety Deposit DIAL: 100

Valuables should not be left unattended in your room. Contact Reception to avail of our safety deposit facilities.

## Security DIAL: 100

For your own security you will be asked for your key card in order to charge in-hotel purchases to your room. A credit card or deposit is required in order to facilitate room charges.

## Shopping DIAL: 100

For information on the local shopping areas and shopping times, please contact our Concierge Team.

## Sightseeing DIAL: 8615

Our Concierge Team will be glad to suggest or confirm a sightseeing tour for your party or for individual tours.

## Smoking DIAL: 8615

The Great Southern Killarney is a non-smoking hotel in accordance with government legislation. Smoking is not permitted in any bedroom or inside the building, failure to comply will incur a service charge. Smoking is permitted in designated areas outside the hotel.

## Supervised Playroom

A children's supervised playroom and activity schedule is available during school holidays. Please contact Reception for details.

## Taxi DIAL: 100

To order a taxi, please contact our Concierge Team.

## Tea & Coffee

Tea & Coffee making facilities are available in all rooms.

## Tennis DIAL: 8615

Contact the Health & Beauty Rooms to reserve a court. Rackets and balls are available from the Reception in the Health & Beauty Rooms.

## Tickets DIAL: 8660

To book tickets for local entertainment and activities, please contact our Concierge Team.

## Turndown Service DIAL: 8615

Turndown service is available upon request from our Housekeeping Services Team.

## Wake Up Calls DIAL: 8649

A wake up call can be scheduled by contacting Reception.

## Walking & Cycling DIAL: 100

Please contact the Concierge Team for details and recommendations.

# Heritage

Killarney is the proud birthplace of Irish tourism, with the town celebrating its 250th anniversary as a tourist destination in 2004. The Great Southern Killarney has been a focal point of this lively and bustling tourist town since 1854. That year saw the grand opening of the first railway line from Dublin to Killarney. The Great Southern and Western Railway Company decided to build a "Grand Hotel" outside of Dublin, and after considering many locations, they chose Killarney. They required 40 acres of land at the railhead for a station and hotel. The land in question was part of the large estate owned by Lord Kenmare, including thousands of acres stretching from Killarney to Kenmare. Although Lord Kenmare recognised the value of signing over the land, the particular site that the railway company sought contained a magnificent garden which Lord Kenmare had lovingly developed over many years.

Eventually a deal was agreed between both parties and the Great Southern and Western Railway Company commenced the project, with a couple of unusual conditions:

1. The Brownes (Lord Kenmare's family) would have free rail travel whenever they wished.
2. Should any of the Browne family be delayed getting to the train station, the train in question would hold departure until the Brownes had boarded safely.

Once these conditions were agreed, the Killarney Railway Junction Company ran a design competition in order to choose an architect for the hotel. For reasons that remain a mystery to this day, the hotel was eventually designed by an architect other than the winner of the competition! The final architect, Mr Frederick Darley, was the official architect to Trinity College Dublin, and had also designed Merchant's Hall in Dublin, the King's Inn Library, and a Magnetic Observatory at Trinity College.



# History Timeline

1854

Great Southern Railways opened the hotel in July 1854. The hotel cost in the region of £18,000 to build.

1861

Queen Victoria visited, launching Killarney as an international tourist destination.

1895

Killarney Tourism was born. The first organised tours featuring Killarney were launched by Thomas Cook.

1910

In the Edwardian era from 1901 to 1910, a photographic dark room was created within the hotel. A trained technician employed by the hotel helped guests develop and print their photographs. Great Southern was the first hotel in Ireland to provide such a service. This space is now The Picture Room which houses the hotel's archive of photography.



1912

In 1912, a German espionage agent, Carl Hans Lody fled the UK and checked into the hotel. Two Scotland Yard detectives arrived at the hotel with an arrest warrant. Lody grabbed a suitcase full of documents and ran to the hotel's boiler room and attempted to burn the documents. The detectives apprehended and arrested him. Lody was convicted and was executed by firing squad in the Tower of London. Lody was the subject of memorials and commemorations in Germany before and during the Second World War. A destroyer ship bore his name.

1914

World War 1 broke out which had a catastrophic effect on the Irish Tourist Industry. Great Southern remained open under difficult conditions throughout The Great War from 1914 to 1918.

1916

A rebellion against British rule in Ireland took place Easter week 1916 and was swiftly defeated by the British military response.

As a military campaign The Rising failed however it became a turning point for the majority of the Irish public towards the concept of a fully independent Irish Republic. On the 17th May 1916 members of the British army came to stay at Great Southern and posted guards in the lobby.

1917

The first telephone was installed at the hotel. 'Killarney 26' was the phone number.

1919

Following the end of The Great War in November 1918, the hotel enjoyed a bumper year, welcoming 7,276 guests in 1919. A decision was taken to install an elevator from the basement kitchen to the Coffee Room and Dining Room. Before the lift was installed, service staff had to carry trays up two flights of 26 steps.

1920

Irish War of Independence. In 1920 the hotel was seized by the British Military and for the following 4 years the hotel ceased trading and was closed to the public. Barbed wire defences were erected and plush curtains gave way to sand bags. The elegant Coffee Lounge became a general office and bedrooms were packed with army bunks.

1922

The Irish Free State was established in 1922 under the Anglo-Irish Treaty and ended the Irish War of Independence between the Irish Republican Army (IRA) and the British Crown Forces. Following the truce, Civil War ensued.

The IRA used the hotel for bomb making and vacated in late 1922 when a large rival force of the Free State army were on route to Killarney. The Free State army was the next inhabitant of the hotel and the basement was used as a prison (the bars can still be seen on the windows). The Free State army took control eventually bringing peace to the island. The hotel reopened in 1924.

1939

On foundation of the Irish Free State in 1922, local tourism associations were formed, which combined in 1924 into the Irish Tourism Association (ITA), a private organisation “promoting tourism to the benefit of the nation”. Lobbying by the ITA led to the establishment of Irish Tourist Board in 1939.



1945

The hotel came under state ownership.

1959

A new wing was constructed with the first en-suite bedrooms.

1960s

In the 1960s the hotel prospered and, as well as being the most sought after wedding locale in Killarney, it was also a Kerry home to national and international celebrities.

Today two of the hotel’s Grand Suites are named after famous guests of the Sixties era; Jackie Kennedy & Princess Grace of Monaco.



1968

A cinema screening and editing room was created for use by film director David Lean, while he and his crew were on location in Kerry for 2 years during the filming of the movie Ryan’s Daughter.

1970s

The Garden Room Gourmet restaurant opened and prospered.



1980s

The Great Southern brand dominated luxury travel on the island and the hotels became a training ground for national hospitality students.

1990s

A time of exceptional national growth and confidence. The hotel thrived along with the resurgence in tourism.

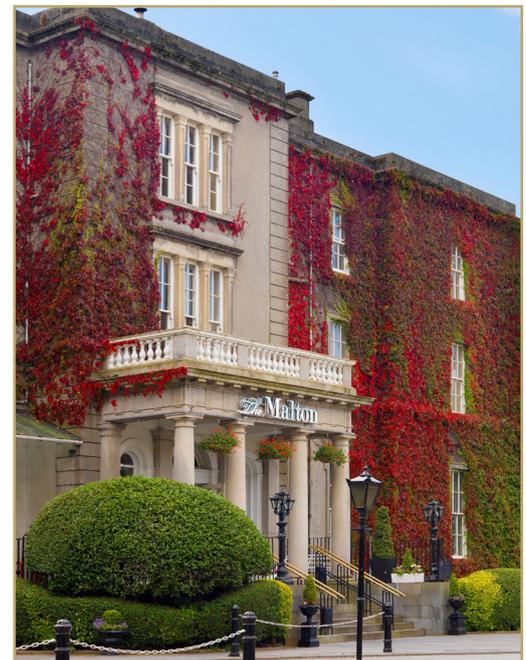
2002

A new purpose built Event Centre was added featuring The Great Room & The Auditorium.

2007

Following years of state ownership, the Great Southern brand was dissolved and all of the hotels were individually sold.

This hotel came under private ownership and was renamed The Malton.



2014

New Beginnings Local hoteliers, the Scally family became the proud proprietors of the hotel. Today the hotel is led by the 3rd generation of the family dedicated to the art of hospitality.



2016

Hayfield Family Collection brand was created incorporating the Scally's original hotel, Killarney Royal, Hayfield Manor in Cork and The Malton (soon to become Great Southern).

Each hotel is run with the overarching brand values: Honourable, Personal & Exceptional.

2018

Return to greatness Following years of extensive refurbishment, in January 2018 the hotel reopened under its former name of Great Southern Killarney. The new Great Southern resumed its iconic status as Killarney's Premier Historic Hotel.

On its return, Great Southern was honoured with a host of awards.

2019

On the 165th anniversary of Great Southern, the Management and Staff paid tribute to past guests and colleagues, while looking to the future with a renewed purpose to further and enhance the Great Southern legacy & experience.



2020

In 2020 we were delighted to be crowned Best Historic Hotel in Europe in the 2020 Historic Hotels Awards of Excellence.

2022

2022 saw the introduction of our 'Historic Collection' of Suites, named after some of our most famous and celebrated guests Jackie Kennedy & Princess Grace of Monaco. Each Suite bears a signature crest, themed books, films and soft furnishings.

The Future

As Great Southern Killarney reaches 170 years in business, we are incredibly proud to look back on a legacy of creating memories for our guests throughout the years.

It is with this in mind that we created our new tagline 'A Landmark in Hospitality Since 1854', as we celebrate our past and look forward to welcoming guests to Killarney's Premier Historic Hotel for years to come!



GREAT SOUTHERN  
KILLARNEY

*A Landmark in Hospitality Since 1854*